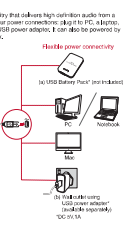
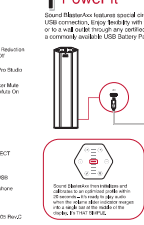


# Sound BlasterAx SBX 10 Quick Start

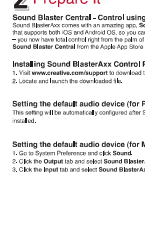
## 1 Power it



- 1.1 Front panel**
- 1.1.1 Volume Control
  - 1.1.2 Mute
  - 1.1.3 Bass
  - 1.1.4 Treble
  - 1.1.5 EQ Presets
  - 1.1.6 Source
  - 1.1.7 Power
- 1.2 Back panel**
- 1.2.1 Headset Jack
  - 1.2.2 Line In
  - 1.2.3 Line Out
  - 1.2.4 SPDIF Out
  - 1.2.5 SPDIF In
  - 1.2.6 USB
  - 1.2.7 Power Jack

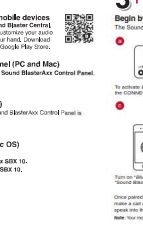
- 1.3 Haptic power connectivity**
1. Connect the USB battery pack to the SBX 10.
  - Connect the SBX 10 to your PC or notebook.
  - Connect your smartphone to the SBX 10 via a USB cable.

## 2 Prepare it



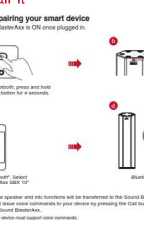
- 2.1 Software installation**
1. Go to [www.sblive.com](http://www.sblive.com) and download the Sound BlasterAx Control Panel software.
  2. Run the installer and follow the on-screen instructions.
  3. Restart your computer after installation.
- 2.2 Driver installation**
1. Go to [www.sblive.com](http://www.sblive.com) and download the drivers for your operating system.
  2. Run the driver installer and follow the on-screen instructions.
  3. Restart your computer after driver installation.

## 3 Pair it

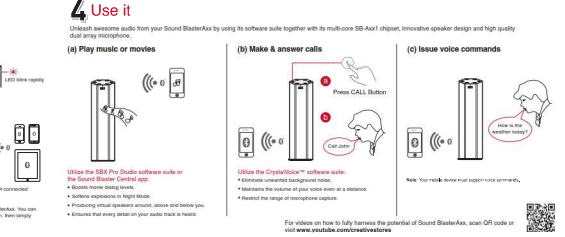


- 3.1 Pairing with a mobile device**
1. Turn on the SBX 10 and hold the 'PAIR' button for 5 seconds.
  2. On your mobile device, go to Bluetooth settings and search for 'SBX 10'.
  3. Tap on 'SBX 10' to pair the devices.
- 3.2 Pairing with a PC**
1. Go to System Preferences and click Sound.
  2. Click the Output tab and select Sound BlasterAx SBX 10.
  3. Click the Input tab and select Sound BlasterAx SBX 10.

## 4 Use it



- 4.1 Play music or movies**
- Unleash awesome audio from your Sound BlasterAx by using its software suite together with its multi-core SB-Ax11 chipset, innovative speaker design and high quality dual amp technology.
  - Utilize the SBL Pro Studio software suite or the Sound Blaster Control app.
  - Boosts movie sound effects.
  - Enhanced operation in sleep mode.
  - Producing virtual speakers around, above and below you.
  - Ensures that every detail on your audio track is heard.
- 4.2 Make & answer calls**
- Utilize the CrystalVoice™ software suite:
  - Enhance unwanted background noise.
  - Maintains the volume of your voice even at a distance.
  - Reduces the length of transcription calls.
- 4.3 Issue voice commands**
- New! Your mobile device must support voice commands.



- 4.4 Product information**
- Model: SBX10-1000000000
  - Color: Black
  - Dimensions: 110 x 60 x 20 mm
  - Weight: 15g
  - Power consumption: 0.5W
  - Operating temperature: 0°C to 40°C
  - Storage temperature: -20°C to 60°C
  - Humidity: 10% to 90% RH
  - Shock: 10g, 1ms
  - Vibration: 0.5g, 100Hz
  - Electromagnetic compatibility: CE, FCC, RoHS
  - Safety: Class II, 250V AC, 1A
  - Warranty: 3 years

For videos on how to fully harness the potential of Sound BlasterAx, scan QR code or visit [www.youtube.com/sblive](http://www.youtube.com/sblive)

- 1.4 Troubleshooting**
- **Power not working:** Check if the device is powered on and if the battery is fully charged.
  - **Pairing issues:** Ensure that both devices are in pairing mode and that there are no other Bluetooth devices nearby.
  - **Audio quality issues:** Check the audio settings on your device and ensure that the SBX 10 is selected as the audio output.
  - **Software issues:** Update the SBX 10 software and drivers to the latest version.

- 2.3 Additional features**
- **Haptic feedback:** The SBX 10 provides haptic feedback for touch inputs.
  - **Virtual surround sound:** The SBX 10 can simulate a virtual surround sound environment.
  - **CrystalVoice:** The SBX 10 features CrystalVoice technology for enhanced call quality.
  - **SBL Pro Studio:** The SBX 10 includes the SBL Pro Studio software suite for music production.

- 3.3 Additional features**
- **Bluetooth LE:** The SBX 10 is compatible with Bluetooth Low Energy (LE) for power saving.
  - **USB-C:** The SBX 10 features a USB-C port for charging and data transfer.
  - **IP67:** The SBX 10 is IP67 rated, meaning it is dust and water resistant.

- 4.5 Additional features**
- **Multi-core SB-Ax11 chipset:** The SBX 10 features a multi-core SB-Ax11 chipset for high performance.
  - **Innovative speaker design:** The SBX 10 has an innovative speaker design for clear and detailed audio.
  - **High quality dual amp technology:** The SBX 10 uses high quality dual amp technology for better audio reproduction.

**Product Registration**

Register your product online to receive the latest updates and support services. Visit [www.sblive.com](http://www.sblive.com) for more information.

**Technical & Customer Support Services**

Contact our technical support team for any issues. Email: [support@sblive.com](mailto:support@sblive.com) or Phone: +852 2322 2322

**Other Information**

© 2017 Creative Technology Ltd. All rights reserved. Creative Technology Ltd. Sound BlasterAx, SBX 10, CrystalVoice, SBL Pro Studio, and SBL are trademarks of Creative Technology Ltd. All other trademarks are the property of their respective owners. The SBX 10 is a registered trademark of Creative Technology Ltd. The SBX 10 logo is a registered trademark of Creative Technology Ltd.

Keep this document for future reference.

# Amazing for Calls

## 3 Simple Ways to Have a Compelling Call Experience:

### 1. A SKYPE-to-SKYPE Call



(b) Sound BlasterXx + PC / Mac

(c) Sound BlasterXx + PC / Mac

Note: There are some tips to help you get the best out of a Skype call. For Mac:

- Go to System Preferences -> Sound -> Input tab -> Select Sound BlasterXx SDR XX Internal Mic Array
- Go to System Preferences -> Sound -> Output tab -> Select Sound BlasterXx SDR XX
- Go to Skype -> Preferences -> Audio/Video tab -> Sound BlasterXx SDR XX Internal Mic Array -> Select your SDR model for the Ringing and Sending tabs as well -> Uncheck Automatically adjust microphone settings.

**1. In an outgoing conversation:** Press the Noise Reduction or Voice Focus buttons on the top of your Sound BlasterXx using a USB connection or CrystalVoice technology when not using your PC.

**2. In an incoming conversation:** Press the Noise Reduction or Voice Focus buttons on the top of your Sound BlasterXx using a USB connection or CrystalVoice technology when not using your PC.

**3. In a video conference:** Press the Noise Reduction or Voice Focus buttons on the top of your Sound BlasterXx using a USB connection or CrystalVoice technology when not using your PC.

**4. In a video conference:** Press the Noise Reduction or Voice Focus buttons on the top of your Sound BlasterXx using a USB connection or CrystalVoice technology when not using your PC.

### 2. A SKYPE-to-Mobile Device Call



**1. In an outgoing conversation:** Press the Noise Reduction or Voice Focus buttons on the top of your Sound BlasterXx using a USB connection or CrystalVoice technology when not using your PC.

**2. In an incoming conversation:** Press the Noise Reduction or Voice Focus buttons on the top of your Sound BlasterXx using a USB connection or CrystalVoice technology when not using your PC.

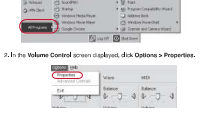
**3. In a video conference:** Press the Noise Reduction or Voice Focus buttons on the top of your Sound BlasterXx using a USB connection or CrystalVoice technology when not using your PC.

### Guide for Windows® XP User

Your Sound BlasterXx device works seamlessly with Windows XP systems. To adjust the volume on Windows XP systems:

**Muting Windows XP Default Feedback Setting**  
Occasionally, the feedback volume may be experienced after you are done with the reception of the call. This is because the internal microphone feedback gain in Windows XP is ON by default. You may set it OFF by following the procedure below:

- Click Start -> All Programs -> Accessories -> Entertainment -> Volume Control.



2. In the Volume Control screen, click on 'Show Options' > Properties.

**3. In the Properties screen, ensure that the Mute box under the Microphone and Microphone Array sections are checked and that the Mute box in the Volume Control screen are unchecked. Then click Options > Exit.**

**4. In the Properties screen, ensure that the Mute box under the Microphone and Microphone Array sections are checked and that the Mute box in the Volume Control screen are unchecked. Then click Options > Exit.**

### 3. In the Properties screen, ensure that the Mute box under the Microphone and Microphone Array sections are checked and that the Mute box in the Volume Control screen are unchecked. Then click Options > Exit.



2. In the Volume Control screen, click on 'Show Options' > Properties.

**3. In the Properties screen, ensure that the Mute box under the Microphone and Microphone Array sections are checked and that the Mute box in the Volume Control screen are unchecked. Then click Options > Exit.**

**4. In the Properties screen, ensure that the Mute box under the Microphone and Microphone Array sections are checked and that the Mute box in the Volume Control screen are unchecked. Then click Options > Exit.**

	<b>1. In the Properties screen, ensure that the Mute box under the Microphone and Microphone Array sections are checked and that the Mute box in the Volume Control screen are unchecked. Then click Options &gt; Exit.</b>
	<b>2. In the Properties screen, ensure that the Mute box under the Microphone and Microphone Array sections are checked and that the Mute box in the Volume Control screen are unchecked. Then click Options &gt; Exit.</b>
	<b>3. In the Properties screen, ensure that the Mute box under the Microphone and Microphone Array sections are checked and that the Mute box in the Volume Control screen are unchecked. Then click Options &gt; Exit.</b>
	<b>4. In the Properties screen, ensure that the Mute box under the Microphone and Microphone Array sections are checked and that the Mute box in the Volume Control screen are unchecked. Then click Options &gt; Exit.</b>
	<b>5. In the Properties screen, ensure that the Mute box under the Microphone and Microphone Array sections are checked and that the Mute box in the Volume Control screen are unchecked. Then click Options &gt; Exit.</b>
	<b>6. In the Properties screen, ensure that the Mute box under the Microphone and Microphone Array sections are checked and that the Mute box in the Volume Control screen are unchecked. Then click Options &gt; Exit.</b>
	<b>7. In the Properties screen, ensure that the Mute box under the Microphone and Microphone Array sections are checked and that the Mute box in the Volume Control screen are unchecked. Then click Options &gt; Exit.</b>
	<b>8. In the Properties screen, ensure that the Mute box under the Microphone and Microphone Array sections are checked and that the Mute box in the Volume Control screen are unchecked. Then click Options &gt; Exit.</b>
	<b>9. In the Properties screen, ensure that the Mute box under the Microphone and Microphone Array sections are checked and that the Mute box in the Volume Control screen are unchecked. Then click Options &gt; Exit.</b>
	<b>10. In the Properties screen, ensure that the Mute box under the Microphone and Microphone Array sections are checked and that the Mute box in the Volume Control screen are unchecked. Then click Options &gt; Exit.</b>